The purpose of this project is to create a standardized process of documenting and tracking non-core privileges (NCP) completed by Advanced Practice Providers (APPs) to aide in quality improvement efforts and for reappointment purposes, as well as to provide a guide for needs of competency maintenance. Data will help drive ongoing professional practice evaluation (OPPE) and focused professional practice evaluation (FPPE) metrics for evaluation and reappointment purposes. The primary aims are to identify and create a standardized process by which NCPs can be documented and reported for APPs utilizing an electronic medical record system and identify potential downstream revenue by appropriate documentation of NCPs performed by APPs. Secondary aims include having a standardized metric reporting for FPPE and OPPE evaluations as well as identification of threshold competency for medical staff reappointment for APPs. Tracking will assist with identification of clinical competency concerns in a timely manner to allow for provider performance improvement. The Joint Commission mandates organizations have a measure of these processes. The significance of this project is to meet the Joint Commission's requirement that an objective, evidence-based process is being used to grant or deny privileges and when renewing existing privileges. By tracking completion of NCPs it will provide data to ensure our providers are competent and delivering evidence-based, quality care. Currently, tracking of procedures is done via hand written logs and is inconsistent with questionable accuracy. This is difficult to track and verification is time consuming at the time of reappointment.

Open Ended Question: How do you currently document and track non-core privileges at your organization and can this process be improved?
Creating a Standardized Process for Tracking Advanced Practice Providers’ Non-core Privileges

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Abstract:

Creating a standardized process for tracking Advanced Practice Providers’ non-core privileges

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The purpose of this project is to create a standardized process of documenting and tracking non-core privileges (NCPs) performed by Advanced Practice Providers (APPs) to aide in quality improvement efforts and for reappointment purposes, as well as to provide a guide for needs of competency maintenance. Data will help drive OPPE and FPPE in a timely manner to allow for provider performance improvement. The Joint Commission mandates organizations have a metric reporting for FPPE and OPPE evaluations as well as identification of threshold competency for medical staff reappointment for APPs. Tracking NCPs is a critical aspect of this project to meet the Joint Commission’s objective, evidence-based process is being used to grant or deny privileges and when renewing existing privileges. By tracking completion of NCPs it will provide data to ensure our providers are competent and delivering evidence-based, quality care. Currently, tracking of procedures is done via handwritten logs and is inconsistent with questionable accuracy. This is difficult to track and verification is time consuming at the time of reappointment.

Open Ended Question: How do you currently document and track non-core privileges at your organization and can this process be improved?

Learners Objective:

Learners will be able to utilize information obtained from this presentation to develop/improve tracking of non-core privileges and procedures performed by Advanced Practice Providers (APPs) to provide more meaningful data for Ongoing Professional Practice Evaluations (OPPE) and Focused Professional Practice Evaluations (FPPE) completion while meeting standards and requirements established by the Joint Commission.

Purpose:
The primary aims were to identify and create a standardized process by which non-core privileges can be documented and then reported for APPs utilizing an EMR system and to identify potential downstream revenue by appropriate documentation of NCPs performed by APPs. Secondary aims include having a standardized metric reporting for FPPE and OPPE evaluations as well as identification of threshold competency for medical staff reappointment for APPs. We will assist with identification of clinical competency concerns while under direct supervision for FPPE and/or ongoing maintenance of competency issues via OPPE in a timely manner to allow for provider performance improvement.

Current Tracking of APP Non-core Privileges

Clarity Report for APP Non-core privilege tracking

Includes: MRN, Provider ID, Provider Name, Procedure Name, Procedure Date

Generated monthly and sent to Medical staff office,

Includes: MRN, Provider ID, Provider Name, Procedure Name, Procedure Date

Updated quarterly and shared with medical staff office.

Clinical documentation.

Improved reporting of procedures has potential to improve billable services with more thorough documentation.

Conclusion:

Use of the appncore smartphrase has

- Created a standardized process by which non-core privileges can be documented and reported for APPs in Epic

- Standardized metric reporting for FPPE and OPPE evaluations

- Identify threshold competency for medical staff reappointment of APPs

- Will help to identify clinical competency concerns in OPPE or while under direct supervision for FPPE

- Supports a manner to allow for provider performance improvement

- Identify revenue through appropriate documentation of non-core privileges and procedures performed by APPs

Our Goal was to improve tracking of APPs non-core privileges through use of the smartphrase appncore

The smart form included all necessary elements required by our organization to obtain and maintain non-core privileges including date, time, procedure being performed, direct supervision/independent practice, supervising provider when appropriate, if the procedure was successful/not successful and if there were/weren’t complications

Smart Phrase

Smart Phrase